

Job Title: Navigation Service: Outreach Worker

Responsible to: Service Co-ordinator

Annual Salary: £24,936 per annum for full time (37.5 hours per week)

Hours: Negotiable

Funding: Until 30th June 2025

Benefits: £300 annual vehicle allowance (+paid mileage)

Wellbeing: 1 hour paid wellbeing time per week (pro rata for part time)

The Seaview Project is an award-winning community based charity rooted in the heart of St Leonards and reaching out across East Sussex to those living on the margins of society.

We have an exciting and rewarding role of a recovery services Lead Outreach worker who will support the service coordinator to lead and deliver the county wide asset based community development service.

This is a great opportunity to join a supportive team, with opportunities for professional development, and to making a positive impact in the communities across East Sussex.

Purpose

The role of the Navigation Service Outreach Worker is to support the Lead worker and service coordinator to deliver the service to people with substance misuse and other compound needs across the whole county. The role will also involve supporting volunteers and trainees to help provide the service, coaching them and giving them clear direction.

The aim of the project is to help build on the number of assets in the community that are supportive of people seeking recovery. Community development will take place by engaging people with substance misuse, helping them to build recovery capital and enhancing individuals' strengths. The service's activities will contribute to developing the recovery community, making those communities more resilient.



Key Activities

- Engaging with adults with substance misuse, supporting engagement with activities and groups in the community
- To contribute to a healthy and safe working environment
- Awareness of safeguarding issues and reporting procedures
- Ability to assess and manage risk
- To lead and instruct staff while supporting and delegating to meet demands on the service
- To share knowledge, skills and experience with the team, especially trainees and volunteers, highlighting best practice.
- To work in an interagency way, supporting referrals and signposting to other agencies and community activities as appropriate, ensuring they are able to access relevant services in response to clients' needs
- To provide case studies as needed
- To induct, train and support volunteers in their role
- Contributing to the aims and outcomes of the project, completing and maintain monitoring information and records effectively and efficiently to the highest possible professional standards as directed by the service co-ordinator and lead worker.
- Ensuring that all policies and procedures are followed at all times
- Ensure all clients on your caseload are assessed for substance misuse and other
 presenting issues including mental and physical ill health, learning difficulties and
 neurodiversity, for example. An analysis of the impact of substance misuse on the
 individual and the wider community will be carried out and an initial support plan
 implemented, providing harm reduction advice and information and resources at the
 earliest opportunity.
- Be able to meet the travel demands of the service across East Sussex with occasional meetings held at Seaview in St Leonard's.
- Work collaboratively with key members of STAR, Southdown's social prescribing service, Community Connectors and others to support clients' engagement in community activities.
- Knowledge of data protection issues, especially around risk with partner services in line with inter agency data sharing protocol and GDPR.
- To carry out home visits when required
- To advocate for clients and attend meetings with them as deemed necessary.
- The ability to deal with challenging behaviour with understanding and professionalism and encourage others to do the same.
- To reflect on own practice through supervision and support.



This is not a contract of employment, and is not intended to be a comprehensive list of key responsibilities. It is a guide to the role, and will be subject to periodic review.